

## IMPORTANT NOTICE PASSPORT COLLECTION

Immigration officials from the countries we will be visiting, starting with Brazil, require all guest passports, regardless of nationality, to be inspected. This inspection will be conducted onboard while the ship is underway in the respective ports.

*You are NOT required to attend the passport inspection; therefore, we will collect all passports tomorrow, January 9, between the hours of 9:00am and 12:00nn.  
**Failure to do so may lead to a delay of the ship's clearance.***

### WHERE WILL THE PASSPORT COLLECTION TAKE PLACE?

- For your convenience, a passport collection station is at Neptune Lounge, Deck 7. In exchange, you will be provided with a passport receipt.
- Please ensure to keep your passport receipt.
- We welcome passport submissions at any time listed below when queues are minimal.

Pinnacle & Neptune Suite	APPROXIMATE TIME
Neptune Lounge	9:00am - 12:00nn

### DO I NEED TO BRING MY PASSPORT WHEN GOING ASHORE IN OTHER PORTS?

- No. Kindly refer to *The Daily* program for any documents required in going ashore.
- For guests who booked an overland tour with HAL, your passports will be handed over to our Shore Excursions team for the purpose of your tour.
- For guests who booked an independent overland tour, kindly contact your Neptune Lounge Concierge 7 days prior to your trip.

### WHEN WILL I GET MY PASSPORT BACK?

- Guests who are scheduled to disembark the ship on or before San Antonio, Chile will receive their passports beforehand.
- A separate notice will be sent to your suite for passport return.

Thank you for your cooperation in this mandatory immigration requirement.

On behalf of the entire ship's complement, we wish you a pleasant continuation of your cruise onboard Volendam.

Regards,  
Neptune Lounge Concierge