



IMPORTANT NOTICE REGARDING YOUR ONBOARD ACCOUNT

Dear Guest(s),

We hope you are enjoying the 2026 Grand World Voyage onboard the beautiful and elegant Volendam.

Due to the length of the voyage and updated credit card processing regulations, our authorization process has been updated. As a result, there will be multiple settlements during the voyage.

Any balance owed on your account will be charged to the active credit card on file on the following dates, based on the length of your stay onboard.

Friday, January 23, 2026	Buenos Aires
Tuesday, February 10, 2026	San Antonio
Saturday, March 7, 2026	Sydney
Tuesday, March 24, 2026	Singapore
Tuesday, April 14, 2026	Yokohama
Wednesday, April 29, 2026	Seattle
Sunday, May 17, 2026	Fort Lauderdale

If you wish to change the active credit card on file, please visit Guest Services before the above dates. At the end of your cruise, any remaining refundable credit balance will be credited to the active credit card.

You can review your shipboard account at any time in the Navigator app or on your stateroom TV. For questions regarding your statement or billing, contact Guest Services by dialing 90 from any shipboard phone or visit the Guest Services desk on Deck 4.

On behalf of the entire Volendam crew, we are delighted to be sharing this once in a lifetime Grand World Voyage with you.

Regards,

Guest Services
Volendam