

IMPORTANT NOTICE: TENDER OPERATIONS

4 & 5 STAR MARINERS

Dear «Name2»,

We are pleased to offer a priority lounge for our 4- and 5-Star Mariners during our tendering service in the following ports.

| DATE | PORT | DATE | PORT |
|--------|---|--------|---|
| 10-Jan | Devil's Island, French Guiana | 15-Feb | Easter Island, Chile |
| 12-Jan | Icoaraci (Belem), Brazil | 22-Feb | Bahia d Oponoha, Moorea, French Polynesia |
| 22-Jan | Punta del Este, Uruguay | 23-Feb | Bora Bora, French Polynesia |
| 27-Jan | Stanley / Falkland Is. / Islas Malvinas | 4-Mar | Waitangi (Bay of Islands), New Zealand |
| 5-Feb | Punta Arenas, Chile | 19-Mar | Komodo Island, Indonesia |
| 8-Feb | Puerto Montt, Chile | 8-Apr | Amami (Naze), Amami Oshima, Japan |

During tendering, a member of our Guest Services staff will advise you once the tender is ready to board.

HOLLAND AMERICA LINE SHORE EXCURSION:

If you are on a Holland America Line Shore Excursion, please proceed to your meeting location at the time indicated on your Navigator Wallet.

INDEPENDENT GUESTS:

If you are getting off independently and not on a Holland America Line Shore Excursion, you may proceed to the **Wajang Theater on Deck 4 midship** where you will receive a priority tender ticket and will be dispatched for the next available tender.

Important:

- You will be required to walk down approximately 15 steps to access the tenders.
- Volendam is not equipped with a tender lift; therefore, wheelchair & scooter access are limited.
- If you are on a Holland America Line Shore Excursion that meets on the pier ashore later in the day, but you wish to go ashore in the morning, you may proceed to the Wajang Theater on Deck 4 midship.
- To ensure a smooth experience for all, please be aware that tender service delays may occur due to the high number of 4- and 5-Star Mariners on this cruise. We appreciate your patience.

We thank you in advance for your kind cooperation and we wish you an enjoyable and memorable stay onboard the Volendam.

Regards,
Guest Services