

I am pleased to formally introduce myself and to advise that I have joined Volendam as your Hotel General Manager for the remainder of the Grand World Voyage.

Although our remarkable journey is already underway, it is a true privilege to be on board and to accompany you for the continuation of this extraordinary voyage. I sincerely hope that the first weeks of the journey have met your expectations and that you have been enjoying both the destinations visited and the onboard experience.

Working closely with Captain Rens van Eerten and our dedicated shipboard team, my focus is to ensure that the highest standards of service, comfort, and hospitality are consistently upheld throughout the voyage. Our Hotel Team remains fully committed to delivering a refined, seamless, and enriching experience befitting a Grand World Voyage.

Please do not hesitate to reach out should you require any assistance or wish to share feedback regarding your experience. It will be my pleasure to be of service.

Thank you for sailing with us on this exceptional journey. I look forward to continuing this voyage together.

Sincerely,



Florin Dragomir
Hotel General Manager