

The day so many of us have been waiting for is finally here.

Today, we embark on our Grand World Voyage, and we are thrilled to welcome you back home!

As always, we are delighted to continue the Grand experience with you. Our team has been working diligently to curate an inspiring program designed for your enjoyment—one that will enliven your senses and make you feel cared for like nowhere else in the world.

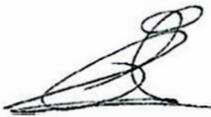
We are also introducing several enhancements to our Dining, Entertainment, and onboard facilities, all thoughtfully made to elevate the quality of your time with us.

Meanwhile, your Stateroom Stewards are ensuring that your luggage is delivered at the earliest possible time and will be happy to assist you in settling in so you can feel at home from the very start of your voyage.

Elsewhere on board, preparations are underway for the delivery of amenities, gift orders, beverage packages, and additional services. Please note that this process may continue through January 6, and we sincerely appreciate your patience and understanding as we complete these preparations.

Our Grand World Voyage will be an adventure like no other, and we are thankful and happy to share this experience with you. We look forward to meeting you and we wish you a wonderful voyage!

Sincerely,



Captain Rens van Eerten  
Master, Volendam



Glenn Cowley  
Hotel General Manager