

## 45-DAY ULTIMATE MEDITERRANEAN & ATLANTIC PASSAGE PORT SHUTTLE SERVICE INFORMATION

As we sail through this exciting itinerary, we would like to inform you about the arrangements for going ashore in some of our upcoming ports of call where shuttles are required for your comfort and convenience. Please find the details below:

### Valencia, Spain – October 19

- We are expected to dock in Moll de Ponent. Walking to the pier exit is permitted.
- Guest may purchase a shuttle ticket. Cost is **\$18 per guest** for a round trip.
- This optional shuttle bus service is available for a fee and can now be booked via your Navigator App.
- Kindly show your ticket from the Navigator App prior boarding the shuttle.
- The town center and main tourist attractions are located approximately 7 km. from the cruise terminal.
- Drop off point: City Center – Carrer del Guadalaviar.
- Last shuttle back to the ship: **4:00pm**.

### Barcelona, Spain – October 20

- We will be docked in Terminal D. Walking to the pier exit is permitted.
- The town center and main tourist attractions are located approximately 2 to 3 km. from our docking location.
- Public bus transportation to the city center will be available at the pier for a fee, payable in Euros (cash only). Payment can only be done with the bus driver.
- Frequency and times are controlled by local authorities.
- One way ticket is €3.00 and round-trip will be €4.50.
- Drop off point: City Center – World Trade Center.

### Civitavecchia, Italy – October 23

- We will be docked in Pier 18. Walking to the pier exit is permitted.
- An optional interport shuttle service from the pier to the port exit (Largo Della Pace) will be provided by port authorities. Please note that this service is shared with guests from other cruise ships docked on the same day.
- Frequency and times are controlled by port authorities. Shuttles run every 30 minutes beginning at 7:00am.
- Port authority advises that generally, shuttle bus service ends at 7:00pm from the port exit. Nevertheless, walking within the pier area going back to the ship is permitted.
- Additionally, a limited public bus service to the train station operates from the terminal, with a one-way ticket priced at €6, payable in cash (Euro).

**Iraklion, Crete - October 26**

- We will be docked in Heraklion Port, IV-V North.
- Walking to the pier exit is **not** permitted as Volendam will be docked in a commercial pier.
- Complimentary shuttles have been arranged to take you from the pier to the passenger terminal.
- From the terminal, there are taxis and local buses available to take you to the city center.
- Walking to the city center from the passenger terminal takes at least 15 minutes.
- Last shuttle back to the ship: **7:15pm**.

**Cagliari, Sardinia - November 9**

- We will be docked in Molo Rinascita.
- Walking to the pier exit is **not** permitted as Volendam will be docked in a commercial pier.
- Complimentary shuttles have been arranged to take you from the pier to the port exit.
- The city center is located outside the port exit.
- Last shuttle back to the ship: **4:15pm**.

**Funchal, Madeira - November 14**

- We are expected to dock in Estrada da Pontinha.
- Walking to the pier exit is permitted. City Center is approx. 1.5km.
- Complimentary shuttle has been arranged to take you from the pier to the city center.
- Drop off point: City Center - Cais 8, near Praça da Autonomia
- Last shuttle back to the ship: **4:00pm**.

**IMPORTANT NOTES AND REMINDERS:**

- If you are participating in a Holland America Line Shore Excursions, please be at the designated meeting place at the time listed on your Navigator wallet. Shuttles are not required during the duration of your Holland America Shore Excursions.
- Shuttle service is provided on a first-come, first-served basis.
- As always, ship's terminal assignments are subject to change.
- If you have any questions, please contact Guest Services by dialing "90" from your stateroom phone.

Wishing you a wonderful experience both onboard and ashore!

Regards,

Guest Services Team  
Volendam