

MUCH MORE INFORMATION,
*including a complete directory of
services, is available on your TV*



Holland America Line®

THE BASICS

SO MUCH TO EXPERIENCE

INCLUDED IN THE PRICE OF YOUR FARE ...



MEALS ARE INCLUDED in the Dining Room, Lido Market, Dive-In, New York Pizza and Room Service.

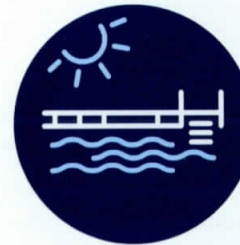
AS WELL AS MANY DRINKS: Basic coffee and tea, select juices and water not in bottles or cans.



ENTERTAINMENT: All performances on the World Stage and in the music clubs, plus public movie screenings and over 100 movies-on-demand.



ACTIVITIES: Our exclusive lecture series and dozens of other activities & games daily.




FACILITIES: Use of the gym, swimming pools, hot tubs, sports court and public rooms. *The Neptune Lounge is reserved for Neptune and Pinnacle Suite guests.*

... BUT BE SURE TO INDULGE YOURSELF IN THE EXTRAS!

Just a reminder, any balances on credits for services are not redeemable for cash.

ANNOUNCEMENTS



We won't make announcements before 8am, even if the ship arrives earlier. If we're docked, the gangway is in place and you'd like to go ashore before an announcement is made, just **FOLLOW THE POSTED SIGNS** to the gangway.



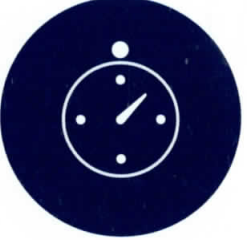
We won't broadcast non-emergency announcements into your stateroom. If you'd like to hear announcements in your stateroom, simply **SELECT THE BOW CAMERA CHANNEL** on your TV.



ARRIVAL AND DEPARTURE



All published times are **BEST ESTIMATES**. We can't always control speed due to traffic, wind, etc.



But **YOU MUST BE ONBOARD** before the posted departure time. Occasionally we'll leave later for logistical reasons.

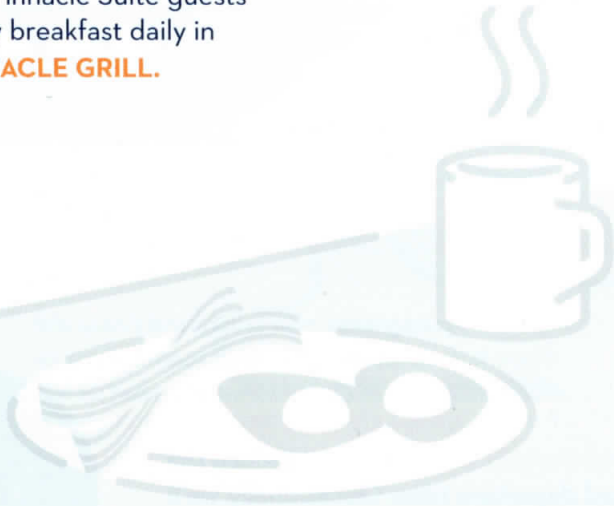
BREAKFAST

is served daily in the Lido Market.



However, breakfast in the **DINING ROOM** is a great relaxed alternative.

Neptune & Pinnacle Suite guests may enjoy breakfast daily in **PINNACLE GRILL.**



DINNER AND A SHOW

(OR A SHOW AND THEN DINNER)

We schedule repeat performances most evenings to allow everyone an opportunity to attend and you may select any combination you like.

PREFER TO EAT EARLY?

We suggest attending the **second performance**

PREFER TO EAT LATE?

There is an **earlier performance** for you

Please let your server know if you have a show to attend so they may plan the service accordingly!



Show seating is **FIRST COME, FIRST CHOICE** at all performances and no tickets are required.

GETTING AROUND

'FORWARD'

is toward the front of the ship

Simple Tip:

Even numbered staterooms are on the left/port side of the ship. The words *even*, *port*, and *left* all **HAVE 4 LETTERS**.



'PORT'

is to the left when facing the bow



'STARBOARD'

is to the right when facing the bow



'AFT'

is toward the back of the ship

The stateroom numbers go lower as you move forward on each deck. And, in general, the entertainment is **FORWARD** and restaurants are toward the back (**AFT**).

WHAT TO WEAR

DURING DAYTIME

Dress is casual. Shirts/cover-ups and footwear are always required indoors.

IN THE EVENING



When suggested attire is: **CASUAL**

Smart casual attire is appropriate. Shorts, pool and beachwear, distressed jeans and tank tops are **not permitted** in table service restaurants.



When suggested attire is: **DRESSY**

We take it up a notch and recommend slacks, skirts, dresses, blouses, collared shirts and jackets.

PHONE



Your phone will work while the ship is **AT SEA**, but roaming charges will apply.

If you have a cell/mobile phone signal from land, **TURN OFF THE SHIP WIFI**. When WiFi is on, your phone will attempt to use the ship's WiFi data, not cellular data. To get online using ship WiFi, you must purchase an onboard internet plan.



SHORE EXCURSIONS



Excursion tickets have now gone electronic on our App.

For guests on morning tours who do not have a mobile device, you may **CONFIRM EXCURSION MEETING TIME** and place with the Shore Excursions team before 6pm the day prior.

CURRENCY

REALLY NEED CASH? If you can't wait for an ATM ashore, visit Guest Services to arrange an advance on your credit card (fees apply).

