



Dear Guest,

Welcome aboard ms Zuiderdam for our Grand World Voyage 2023. We are so pleased to finally welcome you back home again.

Below are a few housekeeping topics for your consideration to start with.

### **AMENITIES**

Our teams are busily trying to deliver all due amenities, gift orders, beverage packages, and so on. However due to the high volume of these deliveries, please know that this may take up to the end of January 5 to be completed. We kindly ask for your patience with inquiries until that time.

### **STORAGE**

Please be advised that storage facilities on Zuiderdam are only designed to accommodate provisions and operational supplies. We do not have storage space for excess luggage, unused stateroom furniture, beds, mattresses, or other such fixtures. However, we did think of creative ways to adjust to most of those storage needs although inside your stateroom. Please contact your Stateroom Attendant who will assist as needed.

### **ADDITIONAL SPACE**

Upon request and by popular demand, we do have low-profile felt clothes hangers available. And, as needed and where possible, additional drawer space as well as a ceiling-attached magnetic clothes rack can be provided too. Kindly note that these supplies are limited and can be requested via your Stateroom Steward.

### **TURNDOWN CHOCOLATE**

On a final "sweet" note, you'll be happy to know that we have reinstated the daily turndown chocolate service.

Thank you for your attention, we wish you a wonderful voyage!

Henk Mensink  
Hotel General Manager

Shiv Charan  
Executive Housekeeper

2023 Zuiderdam  
**GRAND**  
**WORLD VOYAGE**