

Fort Lauderdale, Florida Onboard Zuiderdam

Tuesday, January 3, 2023

Dear Guest,

Welcome aboard Zuiderdam. We look forward to sharing this voyage with you.

At Holland America Line, the health and safety of our guests, team members, and the communities we visit is our highest priority.

Due to the specific itinerary and length of our Grand World Voyage, <u>out of an abundance of caution, we</u> will be requiring guests on board to wear face masks while indoors until Saturday, January 7, Puerto Limon, <u>Costa Rica.</u> Also, please follow the instructions of our public announcements thereto. In addition, we also recommend wearing masks while indoors when ashore on tours and on public transportation.

As a further protective measure, we will also be conducting a round of self-testing using self-administered COVID-19 Rapid Antigen Tests on Friday, January 6. Once we receive those results, we will update guests on if we need to continue our masking protocols. In due time, you will receive additional information about our testing protocols and your test kits with instructions that morning of the required testing.

We recommend you use the complimentary masks we provided in your stateroom. If you need a replacement mask, please ask your Stateroom Steward or any other team member.

Please refer to the health advisory from our Chief Health Officer and the other materials in your stateroom regarding the precautions we recommend safeguarding your health. If you develop any COVID-19 symptoms, please immediately notify the Medical Staff by dialing 911.

We thank you for your understanding and we appreciate your cooperation. On behalf of all of us on board, we wish you a healthy and safe *bon* voyage.

Kind regards,

Dr. Odette Vos Senior Doctor, Zuiderdam MBChB (UP), DipPEC (SA)

> 2023 Zuiderdam GRAND WORLD VOYAGE