

Onboard Zuiderdam

Thursday, January 5, 2023

Dear Guest,

We hope you are enjoying your time on board Zuiderdam.

Given the length and itinerary of this cruise, all guests age 5 and older will be required to self-test for COVID-19 at times during the voyage. Complimentary self-tests will be delivered to your stateroom in the morning when testing is required, which you must self-administer. We kindly ask that guests pay close attention to when the test must be completed, as outlined below.

TESTING INSTRUCTIONS

All guests are required to complete a self-administered Rapid Antigen Test (RAT) TOMORROW, Friday, January 6, between 9:00 AM and 9:30 AM.

Once you have completed your test, each guest must write their name, stateroom number, date and the time the test was taken on the form provided, place the test on the paper, wait 10 minutes for the result to appear, and take a photograph of the test on a mobile device.

- If you test NEGATIVE, please find your Stateroom Steward, who will be in the corridors during the testing window above to account for all guests' results. Once you have shown your Stateroom Steward your result, no further action is needed from you and you can go about your day.
- If you test POSITIVE, please remain in your stateroom, and contact our onboard Medical Centre from your stateroom phone on the following numbers 32000. Please do NOT dial 911 unless you have a medical emergency. You and any other occupant(s) in your stateroom will be required to remain in your room until our onboard Medical team provides guidance on your next steps.
- If the test result is INVALID (there is no control line on your test as per the included instructions), please contact our onboard Medical Centre at 32000 to arrange for a new test to be delivered to your stateroom.

If you or anyone in your stateroom requires assistance completing the test or has questions about this process, please contact Guest Services at extension 90. <u>Please be reminded that we still require you to wear your face masks while indoors until at least Saturday, January 7, which date equals our call to Puerto Limon.</u>

2023 Zuiderdam

WORLD VOYAGE

Completion of the self-test is mandatory, and we greatly appreciate your cooperation.

Kind regards,

Dr. Odette Vos Senior Doctor, Zuiderdam MBChB (UP), DipPEC (SA)