



Dear Guest,

As we approach our Pacific crossing, we would like to take this opportunity to bring to your attention that as we travel across the ocean, it is typical to see a reduction in deliverable satellite connectivity.

Although the high bandwidth satellite footprint does extend into many corners of the globe, there are areas in the Pacific Ocean that do not have strong satellite coverage. As a result, we are anticipating a reduction in bandwidth availability between January 10th - 17th, which may result in a slower browsing experience, up to partial loss of signal and temporary outages.

In order to minimize the impact to our shared internet experience, we kindly ask you to reduce your use of bandwidth intense services, such as video streaming services and large downloads, as much as possible during our ocean crossing.

We thank you for your understanding and apologize for any inconvenience this may cause.

Have a safe crossing.

Most sincerely,

Satellite Communications Onboard Revenue Team

and

Ship's Staff

ms Zuiderdam

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