



Holland America Line®

*Nieuw Statendam*

16 August 2022

Dear Guest,

I have some unfortunate and important news to share with you regarding tomorrow's scheduled call to Grundarfjordur,

I have been monitoring the weather forecast for Grundarfjordur and the following sea day for our transit to Nanortalik in Greenland. I know it is hard to believe after such a beautiful day in Reykjavik today, but for tomorrow the forecast is for rain and strong winds, which would not be favorable to running our tender operation. The forecast for our crossing back to Greenland is also for high winds and rough seas.

I have therefore decided to cancel our scheduled call to Grundarfjordur tomorrow. Instead we will proceed directly from Reykjavik to Nanortalik and spend tomorrow and the next day at sea.

This will allow for a slower ship speed through the forecasted rougher weather on our way to Greenland, making for a more comfortable ride and avoid compromising our arrival time or our ability to make our port call to Nanortalik.

For guests scheduled on a Holland America Line shore excursion in Grundarfjordur, your shipboard folio will be credited automatically, and you do not need to visit the Shore Excursions Desk or Guest Services to receive your refund.

Please know I will always share with you disappointment in cancelling a port of call and I thank you for your understanding.

These decisions are not taken lightly and prioritize the safety of the ship and of everyone onboard whilst offering the best possible cruise experience.

I hope despite this news you will continue to enjoy your cruise here with us and everything Nieuw Statendam and our team onboard have to offer.

Sincerely,

A handwritten signature in black ink that reads "BARHORST". The signature is enclosed within a hand-drawn oval scribble.

Captain Eric Barhorst