



Onboard Amsterdam
February 28, 2020

Dear Valued Guest:

I know many of you have had questions about our upcoming itinerary related to Asia, and I thank you for your patience as our team has worked through this process. I hope you continue to enjoy our special 2020 Grand World Voyage and wish to advise you of some changes to our scheduled itinerary.

Holland America Line has been closely monitoring the very fluid and evolving situation with respect to the new coronavirus (COVID-19) that originated in mainland China. Our medical experts are being briefed regularly and coordinating closely with international health authorities to ensure we protect the health and well-being of our guests and crew, which is always our top priority.

We made the decision to revise your itinerary after careful consideration of the highly dynamic and unpredictable changes we have seen recently in travel restrictions and port operations that could affect your voyage. While we expect things will stabilize, we never want to put our guests in the position of having an experience that doesn't live up to their expectations.

As a result, we will no longer call to any ports in Indonesia or to Singapore, and have added calls to Hambantota, Sri Lanka and Mumbai (Bombay), India. We have also been advised that Malé, Maldives is no longer accepting cruise ship calls. Due to these changes, our call to Colombo, Sri Lanka, has been moved from Tuesday, March 31 to Wednesday, March 25.

In addition, due to security concerns in Kenya, we will no longer call to Mombasa, Kenya on April 9 and 10. Instead, we have added a call to Praslin, Seychelles and an additional day and overnight in Zanzibar, Tanzania. To accommodate this change, our overnight visit to Victoria, Mahé, Seychelles has been moved one day later.

While some aspects of the itinerary are pending final confirmation from relevant ports, the revised portion of your itinerary is expected to be as follows:

Date	Destination	Arrive	Depart
Monday, March 16	Darwin, Northern Territory, Australia	8:00 AM	5:00 PM
Tuesday, March 17	At Sea (Arafura Sea)		
Wednesday, March 18	At Sea		
Thursday, March 19	At Sea		
Friday, March 20	At Sea		
Saturday, March 21	At Sea		
Sunday, March 22	At Sea		
Monday, March 23	At Sea		



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Tuesday, March 24	Hambantota, Sri Lanka	6:00 AM	5:00 PM
Wednesday, March 25	Colombo, Sri Lanka	8:00 AM	11:00 PM
Thursday, March 26	At Sea (Laccadive Sea)		
Friday, March 27	At Sea		
Saturday, March 28	Mumbai (Bombay), India	6:00 AM	Overnight
Sunday, March 29	Mumbai (Bombay), India	Overnight	Overnight
Monday, March 30	Mumbai (Bombay), India	Overnight	6:00 PM
Tuesday, March 31	At Sea (Laccadive Sea)		
Wednesday, April 1	At Sea		
Thursday, April 2	At Sea		
Friday, April 3	At Sea		
Saturday, April 4	Praslin, Seychelles	9:00 AM	6:00 PM
Sunday, April 5	Victoria, Mahé, Seychelles	8:00 AM	Overnight
Monday, April 6	Victoria, Mahé, Seychelles	Overnight	6:00 PM
Tuesday, April 7	At Sea (Indian Ocean)		
Wednesday, April 8	At Sea		
Thursday, April 9	Zanzibar, Tanzania	8:00 AM	Overnight
Friday, April 10	Zanzibar, Tanzania	Overnight	5:00 PM
Saturday, April 11	At Sea		

For guests with Holland America Line tours booked for the cancelled ports, you will automatically receive a refund to your original form of payment. Our Shore Excursions team is working to secure tours for our updated destinations and we will advise you when they are available.

Should you have any questions, please visit us at Guest Services.

We appreciate your understanding that this unprecedented situation is beyond our control and regret the necessity to alter our itinerary. Please know that we are working to provide the best possible destination experience for you.

On behalf of the officers, crew and staff of *Amsterdam* we look forward to continuing to serve you on our voyage together and remain, as always, at your service.

Kind regards,

Captain Jonathan Mercer
Master, *Amsterdam*