

## OFFICERS & CREW

Many travelers are curious about their ship's Captain and officers. The below "Who's Who" list will take care of the introductions until you meet in person.

CAPTAIN:	Jonathan Mercer
HOTEL DIRECTOR:	Henk Mensink
CHIEF ENGINEER:	Harry Drabbe / Pieter Engels
CHIEF OFFICERS:	Thomas van Benthem / Robert Hughes
CRUISE DIRECTOR:	Hamish Davis
GUEST RELATIONS MANAGER:	Christel Mensink
PURSER:	Alina Marin
EXECUTIVE HOUSEKEEPER:	Shiv Charan
FOOD AND BEVERAGE DIRECTOR:	Roland Borsje
EXECUTIVE CHEF:	Petr Nozicka
RESTAURANT OPERATIONS MANAGER:	Philip Stolte
BEVERAGE MANAGER:	Edmund Simon Jr.
FUTURE CRUISE CONSULTANTS:	Joanne and Michael Gardner
SHORE EXCURSION MANAGER:	Nyron Peters
LEAD EXC GUIDE:	Glenn-Micheal Askew
MANAGER ONBOARD MARKETING:	Kristin Viotto

Also joining you the cruise are Guest Staff that will include Priest, Minister, Rabbi, Bridge Instructor, Arts & Crafts Instructor, Watercolor Instructor, Dance Instructor, Dance Partners, Guest Speakers and more. All positions are subject to change without prior notice.

## ONBOARD PACKAGES

### GRAND WORLD VOYAGE

Extra amenities add special flair to an already wonderful cruise vacation. We've prepared a selection of some of our most popular items – grouped into packages for your convenience and added savings. Whether you choose from Pleasures For The Palate, Greenhouse Spa & Salon, or another selection, these packages are sure to make your voyage all the more memorable.

### PLEASURES FOR THE PALATE

*Item Number & Name*

*Pre-Cruise/Onboard Price*

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|--|------------------------|
| <b>1. Five Pinnacle Grill Dinners</b>  | <b>\$140 / \$158</b>   |
| Five dinners for the price of four when booked before the cruise. Five dinners at a 10% discount when booked on board. |                        |
| <b>2. Wine Compass Premium Package #1</b>  | <b>\$496 / \$516</b>   |
| A choice of 12 wines from a selection of our CELLAR No 3 wine package, priced per package.                             |                        |
| <b>3. Wine Compass Premium Package #2</b>  | <b>\$996 / \$1021</b>  |
| A choice of 24 wines from a selection of our CELLAR No 3 wine package, priced per package.                             |                        |
| <b>4. Wine Compass Premium Package #3</b>  | <b>\$1407 / \$1490</b> |
| A choice of 36 wines from a selection of our CELLAR No 3 wine package, priced per package.                             |                        |
| <b>5. Wine Compass Package #1</b>  | <b>\$386 / \$414</b>   |
| A choice of 12 wines from a selection of our CELLAR No 1 wine package, priced per package.                             |                        |
| <b>6. Wine Compass Package #2</b>  | <b>\$752 / \$800</b>   |
| A choice of 24 wines from a selection of our CELLAR No 1 wine package, priced per package.                             |                        |
| <b>7. Wine Compass Package #3</b>  | <b>\$1076 / \$1159</b> |
| A choice of 36 wines from a selection of our CELLAR No 1 wine package,   |                        |

priced per package.

**8. Water Package** **\$454 / \$519**

One liter of water delivered to your stateroom daily, priced per package.

Please note that all prices include a 15% Beverage Service Charge.

Please note that packages are non-transferable and may not be consumed in public bars or lounges.

**CLEAN & PRESS**

<i>Item Number &amp; Name</i>	<i>Onboard Price</i>
<b>9. Unlimited Laundry</b> per stateroom	<b>\$768</b>
<b>10. Unlimited Pressing</b> per stateroom	<b>\$384</b>

**GREENHOUSE SPA & SALON**

<i>Item Number &amp; Name</i>	<i>Pre-Cruise/Onboard Price</i>
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**11. Series of Five Swedish Massage (in port)** **\$450 / \$475**

A journey of five classical European massage sessions on any port day while the ship is docked.

Purchase series in advance and reserve your appointment on board. Save up to \$120 when purchasing series.

Gratuities are not included. Non-transferable.

**12. 75-Minute Massage Indulgence (anytime)** **\$730 / \$780**

Enjoy any one of two warming and soothing treatments: Thai Herbal Poultrice Massage or ELEMIS Aroma Stone Therapy.

Purchase service in advance and reserve your appointment on board. Save up to \$245 when purchasing series.

Gratuities are not included. Non-transferable.

**13. Series of Three Facials and Three Massages (anytime)** **\$545 / \$575**

The ultimate indulgence – a total of six face and body services. Reveal your skin's glow with three ELEMIS Pro-Radiance Superfood Facials while restoring the body with three, relaxing 50-minute Swedish Massage.

Purchase series in advance and reserve your appointment on board. Save up to \$178.

Gratuities are not included. Non-transferable.

**14. Series of Hair Style & Dry**

Discover the freedom in professionally styling your hair. Our expert stylists will Shampoo & Style Dry or Shampoo & Roller Set your locks.

Purchase a 10-package series and save \$100 or select 15 hair sessions and save \$145. Prices based on short hair length. Additional charges may apply for longer hair.

Series should be purchased in advance. Reserve your appointment on board.

Gratuities are not included. Non-transferable.

**10-package series** **\$290 / \$320**

**15-package series** **\$440 / \$465**

**15. Series of Three Men's Haircut (in port)** **\$75 / \$85**

Maintain your style with a fresh haircut on any port day while the ship is docked. Save \$30 and receive three complimentary scalp massage with your hair service. Series should be purchased in advance. Reserve your appointment on board.

Gratuities are not included. Non-transferable.

## 16. Series of Three Personal Training

### Sessions

De-stress at the Fitness Center while improving your energy, flexibility, mobility, strength and posture with individualized training designed for you. Select from a series of three, 30-minute or three, 60-minute training sessions and save up to \$47. Purchase series in advance and reserve your appointment on board.

**Three 30-minute sessions** \$99

**Three 60-minute sessions** \$208

Gratuity is not included. Non-transferable.

## STAY CONNECTED

*Item Number & Name*

*Onboard Price*

We proudly feature Holland America Line Connect, an enhanced internet browsing experience allowing you to stay connected for the duration of the voyage. Below pricing reflects the 128-day full cruise itinerary. Smaller segment pricing is available on board.

**17. Premium Package** \$799

From Email to Streaming, enjoy truly premium access!

**18. Surf Package** \$699

Surf your favorite sites including e-mail, news, sports and more\*.

\*May not allow for audio/video streaming.

**19. Social Package** \$599

Access the most popular social websites and applications\*.

\*May not allow for audio/video streaming.

These plans will be available to purchase onboard for a single device only.

Disclaimer: All internet usage is subject to Holland America Line's standard policies which may limit browsing of sites due to network security and bandwidth usage. Applications that use high bandwidth may be blocked and offerings subject to change. Full details including Terms and Conditions may be found on Holland America Line Navigator, or by contacting the Guest Relations Team on board. All trademarks property of their respective owners. All rights reserved. Copyright ©2019, Holland America Line.

To order, please visit [hollandamerica.com](http://hollandamerica.com). For inquiries or additional information, please call us at 800-541-1576 or 206-626-7396

**All prices are in U.S. dollars**

All packages are nontransferable and nonrefundable.

Services in the Pinnacle Grill can be used for more than one person, provided they are in the same dining/stateroom party.