



2018

**GRAND WORLD
VOYAGE**

ms amsterdam

At Sea, April 14, 2018

Re: System Outage Partially Restored

Dear Guest,

We are pleased to advise you that due to ingenious and relentless work until the wee hours yesterday evening including this morning, we have been able to temporarily restore the power supply to the antenna dome and consequently have regained data communications. However, data traffic at times may still be interrupted, but at least we have pockets of in-/outgoing traffic, including internet and phone connectivity. Further repairs are still in the works with additional spare parts and outside service en-route to Banjul and/or Dakar.

Thank you for your understanding, patience and support in the interim.

Kind regards,

Reuben Barros
IT Officer