



2018

**GRAND WORLD
VOYAGE**

ms amsterdam

Re: Unplanned System Outage

Dear Guest,

Due to a malfunctioning power supply to the antenna dome earlier today, we are experiencing delays/outages in sending and receiving email. Moreover, internet reception is negatively affected and will not work, presumably not until Dakar. Phone traffic is feasible, yet only on in case of emergency.

Repairs are currently underway, and additional spare parts and/or service has been requested to be flown into Banjul or Dakar.

We sincerely apologize for the unexpected inconvenience that this causes. We are hastily working to restore connectivity to its optimum soonest possible. Thank you for your patience in the interim.

Kind regards,

Reuben Barros
IT Officer