

At Sea Monday, April 9, 2018

Dear Guest,

We all know that we are living in a changing world. Consequently, Holland America Line monitors events and analyzes information of possible safety and security concerns from many sources, to include liaison with government intelligence agencies and on-the-ground port security assessments. Of course, we would not go to a port where our guests would be presented with an unreasonable risk to safety and security. Nonetheless, as world travelers, you know that some ports do present the possibility of more safety and security issues than other ports. As with visiting any ports of call, we remind everyone to maintain a high level of vigilance and to take appropriate steps to increase their security awareness.

Therefore, while you prepare for your port visits to Luanda, Banjul, Dakar and Praia, we recommend that you observe the following common sense security measures:

- Travel with others and stay in open public places, avoiding large crowds if possible.
- Dress down conservatively and minimize the amount of jewelry you wear.
- Take care of handbags, cameras, phones and valuables.
- Be aware of your surroundings and the people around you.
- Use discretion when handling cash publicly and limit the amount of cash you carry. Separate money for small and large purchases to avoid showing a large amount of cash. Have gratuities ready.
- If confronted by a criminal, just remember that money and valuables can be replaced.
- Please be especially careful while visiting the main tourist areas in these ports. We recommend that you go as a group or as part of an organized group.
- Stick to open, well-lit public places. Avoid shortcuts through parks, vacant lots and deserted places.
- Be suspicious if anyone approaches you and speaks good English.
- Do not provide personal information to persons you do not know.

Lastly, as a reminder to those traveling independently or in an organized tour, please leave your tour information and itinerary with Guest Services located on deck 4.

We thank you for your attention to this important information. We wish you safe travels in the days ahead.

Sincerely,

Captain Jonathan Mercer Master, ms Amsterdam

